isolutions

# VBS

«Thanks to the new web application, we were able to cut the lead time of the entire process in half.»

Urs Streit, Project Leader

The Command Support Organisation (CSO) ensures that the armed forces can carry out their missions by providing services in the areas of ICT and electronic operations. It ensures the command and control capability of the armed forces in all situations.



Schweizerische Eidgenossenschaft Confédération suisse Confederazione Svizzera Confederaziun svizra Smart web application for the management of nursing and hospital internships commissioned by the Swiss Federal Department of Defense, Civil Protection and Sports (DDPS).

# **Initial situation**

The existing Access application has reached the end of its life cycle. New requirements could no longer be implemented with this technology.

# Solution

In collaboration with isolutions, a web application was introduced. This enables the planning, implementation, billing and evaluation of nursing and hospital internships for members of the armed forces (AdA).

The portal is intuitive to use and tailored to the needs of the users. The digitalization and automation of the processes has reduced the workload for DDPS employees. All work is done in the same tool. They are partially automated.

## Benefits

- The DDPS has a central web application available at any time for the planning, implementation, evaluation and billing of nursing and hospital internships.
- The processes are automated.
- Processing is possible without media discontinuity.
- The time required for the processes could be cut in half.

This enables processing without media discontinuity, from assignment to mass printing of assignment letters and certificates to billing the training institutions.

With the simple import of master data, errors are avoided and resources are saved. The automated process without media breaks is an impressive example of smart digitization.

> smart digitization of processes

50% <sub>faster</sub>



processes without media discontinuity

### Partner profile

#### #weshapethefuture

Founded in the civil defense cellar by three visionaries from the Bernese Oberland, isolutions has been accompanying companies into the digital future since 1999 as the largest dedicated Microsoft one-stop-shop in Switzerland. We integrate Microsoft services in a way, that adds value and has a positive change in the corporate culture.

Supported by over 200 passionate minds consisting of business and technical consultants, change makers as well as software developers, architects and cloud natives, we are driven to peak performance by our customers and their challenges. Together with customers from different industries, we build the bridge to the tech giant Microsoft. All with one goal: To create the best employee and customer experience in order to achieve competitive advantages.

Customers love our inspiring corporate culture, which is contagious. It successfully supports and overcomes organizational or technological challenges. Together with them, we shape the future of teams, products, companies and entire industries.

### Locations

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