



isolutions'

# GEWA

**«Our new collaboration portal helps us to move away from silo thinking, where each department only focuses on its own area. As a result, our employees are developing a better understanding of how to work together in a process-oriented manner. This change in the way we work has already led to a noticeable increase in efficiency after just a few months.»**

David Scheidegger, Communication Manager

GEWA is a social enterprise with the aim of integrating people with mental health problems into the workplace. In order to fulfill this mission, it unites 11 companies from various sectors under one roof and offers a wide range of work opportunities and integration programs in cooperation with the disability insurance. In cooperation with the disability insurance, it offers a wide range of job opportunities and integration programs. In total, GEWA employs around 800 people at seven locations.

**Increased efficiency and simplification of process-oriented Collaboration with intuitive QMS module.**

# Initial situation

During a structured workshop, the so-called Collaboration Assessment, two focus areas were identified from GEWA's diverse challenges: the Quality Management System (QMS) and the Collaboration. The existing QMS had poor user acceptance. This was because important documents could not be found and the QMS was not intuitive to use. In the area of collaboration, GEWA struggled with redundant data storage.

From time to time, it happened that the wrong version of a document was used. Not infrequently, documents were recreated because they could not be found. The result: unnecessary loss of time and even more redundancy.

# Solution

With the isolutions Collaboration Suite, a central productivity platform based on today's best practice approaches was implemented cost-efficiently on the basis of SharePoint at the GEWA Foundation. The old, confusing QMS was replaced by the easy-to-use QMS module from isolutions.

The realized solution offers great support for internal collaboration as well as for data exchange with customers and partners and forms the basis for further expansion steps.

# Benefits

- Central data management reduces redundancies, which leads to better data quality and time savings.
- The powerful search function provides the user the desired information in a fraction of a second. Knowledge can now be found and shared across departments.
- Feedback and approval workflows increase transparency, simplify collaboration and enable time savings.
- With the integrated template management all templates are managed centrally. At the push of a button, users can easily create new documents, always using the most up-to-date templates.
- The platform supports users in the daily processing of tasks and helps them to invest their working time predominantly in productive activities.

7

different locations



desired information  
in seconds



Better data quality  
through centralized  
management

# Partner profile

#weshapethefuture

Founded in the civil defense cellar by three visionaries from the Bernese Oberland, isolutions has been accompanying companies into the digital future since 1999 as the largest dedicated Microsoft one-stop-shop in Switzerland. We integrate Microsoft services in a way, that adds value and has a positive change in the corporate culture.

Supported by over 200 passionate minds consisting of business and technical consultants, change makers as well as software developers, architects and cloud natives, we are driven to peak performance by our customers and their challenges. Together with customers from different industries, we build the bridge to the tech giant Microsoft. All with one goal: To create the best employee and customer experience in order to achieve competitive advantages.

Customers love our inspiring corporate culture, which is contagious. It successfully supports and overcomes organizational or technological challenges. Together with them, we shape the future of teams, products, companies and entire industries.

## Locations

### **Bern**

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### **Basel**

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### **Zürich**

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