



VöV

«The collaboration with isolutions was extremely pleasant and a goal oriented and high-performing interdisciplinary project team on a par level emerged very quickly, which achieved the project goals in a very high quality and in the planned time and budget. We found the focus on business and the collaboration between our offices and our external contacts – and not only on technology – very helpful, stimulating and exciting.»

Carlo Zingg, Head of Department IT and Business Analysis

The Association of Public Transport (VöV) is the national umbrella organization of public transport companies. Its members are over 130 transport companies and a good 180 companies from business and industry. In some areas (legal, finance, IT, HR, communications, graphics and translation), VöV cooperates with the national public transport tariff organization Alliance SwissPass and the Swiss Cableways Association (SBS). Thanks to this specialist pool system, the three organizations exploit synergies and benefit from the shared infrastructure. The association represents the interests of its members in politics, authorities and third parties and coordinates the transport companies in national tasks. VöV was founded in 1889 as a cooperative and has its headquarter in Bern.

A modern collaboration environment from the cloud with Microsoft 365 and Azure.

Initial situation

Since the current infrastructure – based on on premise servers and rigid licensing structures - was not satisfactory, the current infrastructure concept was reconsidered. In the server area, no more new hardware was to be purchased and instead migrated to the cloud. In addition, a complete client management system was to be introduced.

In the software area, VöV was also struggling with a non-existent collaboration environment. Until now, it was not possible, to work together on documents or to share a screen view in a meeting. Communication mainly took place via e-mails. VöV, together with Alliance SwissPass and Seilbahnen Schweiz, wanted to have a common modern working environment and thus be able to act more modern and efficient.

Solution

The existing server landscape was consolidated and rebuilt in the cloud on Microsoft Azure. In addition, the server infrastructure was expanded with client management via Intune. The association now also benefits from mobile device management, which enables it to manage smartphones and tablets and thus ensure data integrity.

In order to sense the needs for a contemporary collaboration solution and to make an initial inventory, isolutions conducted a collaboration assessment together with VöV, Alliance SwissPass and Seilbahnen Schweiz. Subsequently, the implementation with Microsoft 365 was planned with a focus on SharePoint and Teams. The needs mentioned above could be solved without any problems thanks to the great functionality of SharePoint and Teams. Predefined templates now enable the association to create new workspaces for collaboration quickly and easily.

In addition, VöV and its partners benefit from a location independent and state of the art workplace with the latest collaboration technologies.

These implementations were accompanied by two training sessions for the power users. The rollout was also intensively supported by isolutions, among other things with regular Q&A sessions. The training of the remaining employees for the use of the new tools was carried out by VöV and its partner associations themselves. In order to define the guidelines for working with the new collaboration solution uniformly and clearly, a governance was jointly developed. Finally, user satisfaction was surveyed in a review workshop.

Benefits

- Consolidated IT environment.
- Simplified operation of hardware and software.
- A single toolset with Microsoft 365 instead of various isolated applications.
- Standardized working methods between VöV, Alliance SwissPass and Cable Cars Switzerland.
- A modern workplace with opportunities to work from anywhere and access documents at any time.

Partner profile

#weshapethefuture

Founded in the civil defense cellar by three visionaries from the Bernese Oberland, isolutions has been accompanying companies into the digital future since 1999 as the largest dedicated Microsoft one-stop-shop in Switzerland. We integrate Microsoft services in a way, that adds value and has a positive change in the corporate culture.

Supported by over 200 passionate minds consisting of business and technical consultants, change makers as well as software developers, architects and cloud natives, we are driven to peak performance by our customers and their challenges. Together with customers from different industries, we build the bridge to the tech giant Microsoft. All with one goal: To create the best employee and customer experience in order to achieve competitive advantages.

Customers love our inspiring corporate culture, which is contagious. It successfully supports and overcomes organizational or technological challenges. Together with them, we shape the future of teams, products, companies and entire industries.

Locations

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