



isolutions[®]

SBB

«The collaboration with isolutions was very good throughout all project steps. The isolutions team seemed very passionate, full of ideas, but also reliable! Many thanks for the great cooperation.»

Ulrich Leutwiler, Lead Product Management Collaboration

Swiss Federal Railways (SBB) transports more than 1.32 million passengers and 200'000 tons of goods each day. Over 32'500 passionate employees help to make SBB the backbone of public transport and work to achieve the joint vision regarding mobility of the future.



SBB CFF FFS

SBB migrated over 30'000 users to the new digital workplace with the help of isolutions. The employees now use the wide range of range of Microsoft Office applications. In addition, more than 120 people from the top management were trained by isolutions in the use of the new technologies.

Initial situation

With the «NEXT» program, SBB is renewing the entire workplace of its employees. More than 25'000 employees need to be informed and more than 40'000 mailboxes are to be migrated automatically to Exchange. A large number of applications from the Microsoft 365 range are to be made available to employees. The aim is to enable users to be able to use and personalize as many

tools as possible independently. The lynchpin of the migration is the collaboration tool Microsoft Teams. Over 10'000 SharePoint site collections will be converted to Microsoft 365 Groups with Teams. In addition to the new software solutions, the employees' work devices will also be replaced with the latest Windows 10 devices.

Solution

For more than 1.5 years, a team of five to eleven people from isolutions accompanied the SBB in the project «NEXT». More than 30'000 users were migrated to Microsoft 365. SBB can now provide its employees with a wide range of Microsoft 365 applications, including Microsoft Teams, Flow, Power Apps, SharePoint Online, Exchange Online or even Yammer and several more. Thanks to an intensive pilot phase with over 600 users, the migration was carried out smoothly.

Well-planned accompanying measures led to high user adoption and a 200% increase in usage of the new Teams platform. Integration of the Microsoft 365 products into the rest of the SBB technological environment is underway. In addition to the technical implementation, isolutions trained around 120 people from the group's top management and provided consulting support to SBB in the areas of governance, collaboration and communication.

Benefits

- Employees can provide workspaces themselves thanks to the self-service model.
- Significant cost savings compared to the previous hosting model.
- The scope of services of the Workplace has been greatly expanded.
- Through intensive accompanying measures high adoption was achieved.

30'000

Users migrated to Microsoft 365

200%

Increased use of Microsoft Teams

120

People from the top management trained

Partner profile

#weshapethefuture

Founded in the civil defense cellar by three visionaries from the Bernese Oberland, isolutions has been accompanying companies into the digital future since 1999 as the largest dedicated Microsoft one-stop-shop in Switzerland. We integrate Microsoft services in a way, that adds value and has a positive change in the corporate culture.

Supported by over 200 passionate minds consisting of business and technical consultants, change makers as well as software developers, architects and cloud natives, we are driven to peak performance by our customers and their challenges. Together with customers from different industries, we build the bridge to the tech giant Microsoft. All with one goal: To create the best employee and customer experience in order to achieve competitive advantages.

Customers love our inspiring corporate culture, which is contagious. It successfully supports and overcomes organizational or technological challenges. Together with them, we shape the future of teams, products, companies and entire industries.

Locations

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