



isolutions

# Rega

«isolutions is assisting Rega with the step-by-step implementation of Office 365. The aim is to roll-out digitalization as effectively as possible based on the Microsoft ecosystem. At the same time, new Rega-specific services are being developed and operated in the Azure Public Cloud. isolutions is a very reliable and agile partner for Rega. Rega's high quality standards are met at all times.»

Lukas Müller, Head of IT Rega

The Swiss air rescue service Rega is a non-profit private foundation for air rescue in Switzerland, and is supported by various patrons. The service is available around the clock, every day of the year, for those who need it. Rega provides rapid, professional medical help by air and assists people in emergencies from its 13 helicopter bases around Switzerland and three ambulance jets. Rega employs around 400 members of staff and utilizes state-of-the-art rescue helicopters and ambulance jets. Each year, Rega helps more than 11'000 patients.



It migrated various services from an on-premises environment to Azure and Office 365 to ensure the smooth operation and support of its cloud services. In this context, isolutions is responsible for the operation, maintenance and support of the Office 365 and Azure solutions, and likewise provides support for migration to the cloud. It also furnished Rega with various customized solutions.

## Initial situation

Rega has started migrating various services from on-premises to Azure and Office 365. The company approached a number of managed cloud service providers to ensure the smooth operation and support of these cloud services.

In the end, they settled on isolutions. Following the evaluation phase, services were set up specifically for Rega and gradually entered into operation as part of a transition phase.

## Solution

isolutions ensures the operation, maintenance and support of the Office 365 and Azure solutions and provides support with cloud migration. isolutions also provides Rega with customized solutions. As part of the transition, the existing configurations were analyzed, while best practices with respect

to isolutions and Microsoft were tested, optimized and provided with maintenance and support. Applications and servers were also gradually migrated to the cloud and placed within the scope of maintenance and support by isolutions.

## Benefits

- Rega is always aware of the availability and functionality of its IT services.
- A reliable operating partner for Office 365 and Azure, as well as all updates. Prompt recovery is guaranteed in the event of an emergency.
- Enhanced security thanks to cloud security management: Early detection and avoidance of security incidents thanks to regular monitoring and optimization of configurations relevant to security (e.g. multi-factor authentication, external sharing and threat management guidelines).
- Increases in the efficiency and effectiveness of the operation of IT services thanks to a high level of standardization and automation.
- Transparent and predictable costs.

>400  
employees

1'000  
mailboxes with  
SEPPmail encryption

>70  
servers

# Partner profile

#weshapethefuture

Founded in the civil defense cellar by three visionaries from the Bernese Oberland, isolutions has been accompanying companies into the digital future since 1999 as the largest dedicated Microsoft one-stop-shop in Switzerland. We integrate Microsoft services in a way, that adds value and has a positive change in the corporate culture.

Supported by over 200 passionate minds consisting of business and technical consultants, change makers as well as software developers, architects and cloud natives, we are driven to peak performance by our customers and their challenges. Together with customers from different industries, we build the bridge to the tech giant Microsoft. All with one goal: To create the best employee and customer experience in order to achieve competitive advantages.

Customers love our inspiring corporate culture, which is contagious. It successfully supports and overcomes organizational or technological challenges. Together with them, we shape the future of teams, products, companies and entire industries.

## Locations

### **Bern**

Schanzenstrasse 4c  
3008 Bern

### **Basel**

Güterstrasse 144  
4053 Basel

### **Zürich**

The Circle 38  
8058 Zürich

### **Barcelona**

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