



isolutions[®]

Sika

«We greatly appreciated the open, agile collaboration with isolutions. The huge time pressure surrounding the project meant that isolutions had to be very flexible and sometimes respond to new baseline situations – together with the Sika user adoption team – within the space of a few days. The project was made more difficult by the COVID-19 pandemic. Even so, the switch to Microsoft could not have taken place at a better time. Thanks to the new solutions, Sika was able to transfer knowledge virtually during the pandemic and ensure its work was not interrupted.»

Valérie Stadler, Digital Workplace Manager at Sika Services AG

Sika AG is a multinational Swiss specialty chemicals company based in Baar that serves the construction sector and the automotive industry. Sika celebrated its 100-year anniversary in 2010. The firm develops and produces systems and products for bonding, sealing, steaming, reinforcing and protecting objects. At Sika, the development of sustainable products plays a key role. Its success depends on intelligent solutions that are able to keep pace with these developments. Sikas is represented in more than 100 countries, employs over 24'000 members of staff and has more than 300 production sites globally.



BUILDING TRUST

Sika needed to digitalize its workplace at short notice, as its existing cloud solution had been discontinued. The firm had to find a suitable solution quickly that would allow for operation in 12 different languages.

Initial situation

The growth strategy of Sika – based on the takeover of various international companies – called for an innovative, highly modern IT environment that would integrate employees and create a network between them. The IT solution (IBM Notes) that had been in use for 25 years up to that point no longer met the desired requirements. Sika wanted to create a modern, digital workplace

in which employees could do their work from any location and device. One complicating factor was that IBM had announced the phase-out of its cloud solution less than one year before the date of discontinuation, meaning Sika had to find a new solution that was both quick and functional.

Solution

The obsolete IBM platform was replaced by Microsoft 365. Specifically, the IBM Notes mailboxes were migrated to Exchange Online, while Sika's intranet and collaboration environment (based on IBM Connections) was migrated to SharePoint and Beezy. Various new Microsoft 365 apps were rolled out as well. For Sika and its employees, the change to Microsoft 365 was a major step forward, with the spotlight being shone on the topic of user adoption. It was important to provide close support for the employees during this change process, to inform them and to train

them with the aim of making the launch as smooth as possible. One measure taken in this context was to form a DWP champions community (Sika Boosters). Sika also had to build an independent learning platform in 12 languages within the space of a month to guarantee the seamless flow of information throughout the project. In addition, a PowerBI dashboard was created to record user adoption KPIs. isolutions assisted Sika's DWP user adoption team throughout the project as its main partner during the transformation process.

Benefits

- The switch to Microsoft 365 means that every Sika employee now has a user-friendly digital workplace that encourages both individual and team performance through collaboration, flexibility and streamlining.
- Work is now mobile and flexible, thereby increasing the efficiency and satisfaction of the employees.
- In addition to better internal communication, the new MS Teams platform makes it easier to exchange information with external parties.

20'000
users with access to Microsoft 365

200
DWP Champions
(Sika Boosters) trained

12
languages

Partner profile

#weshapethefuture

Founded in the civil defense cellar by three visionaries from the Bernese Oberland, isolutions has been accompanying companies into the digital future since 1999 as the largest dedicated Microsoft one-stop-shop in Switzerland. We integrate Microsoft services in a way, that adds value and has a positive change in the corporate culture.

Supported by over 200 passionate minds consisting of business and technical consultants, change makers as well as software developers, architects and cloud natives, we are driven to peak performance by our customers and their challenges. Together with customers from different industries, we build the bridge to the tech giant Microsoft. All with one goal: To create the best employee and customer experience in order to achieve competitive advantages.

Customers love our inspiring corporate culture, which is contagious. It successfully supports and overcomes organizational or technological challenges. Together with them, we shape the future of teams, products, companies and entire industries.

Locations

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