



isolutions



# LOWA

«The collaboration with isolutions is very pleasant and courteous. We receive feedback within a very short time via the ticketing tool. If necessary, they not only solve the problem, but also offer the option of being part of the solution process in order to increase internal knowledge. Thanks to Intune, the rollout of devices can be specified to groups and automated. Manual installation of programs is therefore no longer necessary.»

Manuel Bleuer, IT Manager

LOWA Schuhe AG in Matten near Interlaken is as a subsidiary of LOWA Sportschuhe GmbH and successfully distributes the LOWA brand as well as other labels. In addition, they offer their customers in Switzerland a service center that enables intact products to be given a second life. At their location in Matten, they operate a warehouse with an area of 3'000m<sup>2</sup>, with a total of around 300 employees.

**LOWA**  
simply more...

The IT was no longer able to meet the requirements of daily business and even at low utilization levels there were regular outages. By migrating to the cloud, LOWA can now do without internal IT specialists and obtains its digital workplace entirely from the cloud.

## Initial situation

LOWA's existing IT environment was outdated and could no longer handle the increasing demands. The email system ran on a local server and suffered regular outages. The only internal IT specialist had too few resources to follow up on the problems or even to work on improving the situation. The regular

outages meant employees could not work with the same efficiency. Location-independent work was hardly possible at this point, if at all.

## Solution

As part of a cloud strategy workshop, the initial situation of LOWA Schuhe AG was analyzed and a cloud roadmap was developed. In the first phase, 79 email mailboxes were migrated to the cloud and a total of 59 workstations were rolled out in a fully automated manner. Old file repositories were migrated to SharePoint Online and employees received

training in the use of Microsoft Teams and were empowered to use the new tool. Today, LOWA no longer needs to operate local servers and manages without IT professionals.

## Benefits

- Today, LOWA operates completely cloud-based.
- Wherever possible, it relies on SaaS offerings, which allows it to respond more flexibly to daily business.
- There is no need for internal IT specialists, apart from an IT manager.
- As LOWA now does not need local server systems, future investments in renewal cycles are eliminated, saving costs.

79

migrated mailboxes

59

workplaces from the cloud



no local server anymore

# Partner profile

## #weshapethefuture

Founded in the civil defense cellar by three visionaries from the Bernese Oberland, isolutions has been accompanying companies into the digital future since 1999 as the largest dedicated Microsoft one-stop-shop in Switzerland. We integrate Microsoft services in a way, that adds value and has a positive change in the corporate culture.

Supported by over 200 passionate minds consisting of business and technical consultants, change makers as well as software developers, architects and cloud natives, we are driven to peak performance by our customers and their challenges. Together with customers from different industries, we build the bridge to the tech giant Microsoft. All with one goal: To create the best employee and customer experience in order to achieve competitive advantages.

Customers love our inspiring corporate culture, which is contagious. It successfully supports and overcomes organizational or technological challenges. Together with them, we shape the future of teams, products, companies and entire industries.

## Locations

**Bern**  
Schanzenstrasse 4c  
3008 Bern

**Zürich**  
The Circle 38  
8038 Zürich

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