PwC

«The Audit Management Solution (AMS)
enables audit-tasks to be captured in a
managed process and provides real-time
visibility to all parties involved.»

Nicole Delaval, Project Manager

PwC Switzerland is the leading audit and advisory firm in
Switzerland. With almost 3,000 employees at 14 locations,
PwC supports its clients in the areas of auditing,
tax consulting and management consulting.

pwc

An xRM solution for smooth financial audits and increased efficiency.

Initial situation

Due to the growing demands on the technically simple and very limited legacy system, it was decided to rely on a new xRM solution. This was to offer a long-term, secure, high-quality solution that would also allow significant extensions. This could, for example, take the form of a second, purely internal bank audit for PwC's clients as an extended service.

The various stakeholders are to be supported along a clearly defined process and automated workflows as well as clear roles and authorizations in the processing of audit findings. In addition, manual steps that have become necessary due to new regulatory requirements are to be fully automated.

Solution

Cross-company workflows can be very complicated to manage. An Audit Management System (AMS) enables PwC and its clients to combine the common audit processes in one tool. From preparation, the actual findings in the audit, to the approval of the bank managers, to the resolution of the findings and their closure – the entire process is supported by the tool. A complex authorization system ensures that everyone only sees what they want and need to see. The necessary master data with the users and bank information is compiled by PwC in an easy to customize table and read into the system via a

Scribe interface. Finally, reports enable efficient controlling of the work.
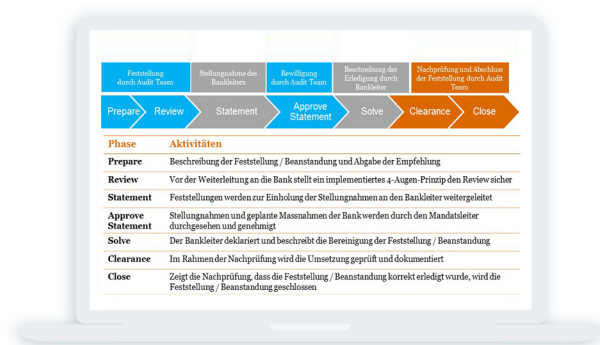
Benefits

- The AMS application makes truly efficient collaboration between the auditor PwC, the client's internal auditors and the banks possible in the first place.

- For the employees, the management in the tool with clear tasks and responsibilities brings clarity and efficiency.

- Reporting enables an overview of the tasks still to be completed and target-oriented planning of resources for management. Through the guidance in the tool and automation of time-consuming, manual steps, efficiency can be significantly increased.

3'000
employees

14
locations

more effective collaboration

isolutions

Partner profile

Founded in the civil defense cellar by three visionaries from the Bernese Oberland, isolutions has been accompanying companies into the digital future since 1999 as the largest dedicated Microsoft one-stop-shop in Switzerland. We integrate Microsoft services in a way, that adds value and has a positive change in the corporate culture.

Supported by over 200 passionate minds consisting of business and technical consultants, change makers as well as software developers, architects and cloud natives, we are driven to peak performance by our customers and their challenges. Together with customers from different industries, we build the bridge to the tech giant Microsoft. All with one goal: To create the best employee and customer experience in order to achieve competitive advantages.

Customers love our inspiring corporate culture, which is contagious. It successfully supports and overcomes organizational or technological challenges. Together with them, we shape the future of teams, products, companies and entire industries.

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