

isolutions[®]



Well

«Thanks to the cloud transformation, the path for the new Well Health platform was optimally paved within a very short time. Thanks to the Workplace as a Service from isolutions, we can focus on the further development of our digital platform and keep the operational expenses in the IT area to a minimum. This is absolutely central for us as a leanly organized start-up.»

Joel Hofmänner, Chief Financial & Operating Officer Well

Well Gesundheit is a joint project of CSS, Medi24, Visana, Zur Rose, Galenica and Swiss Medical Network. The vision is to lead the Swiss healthcare system into the digital future. The user of Well receive fast and high quality treatment, transparency, active support in health matters, a wide range of digital and physical health services, and secure health data management. With the touch of just one button, they are connected to the Swiss healthcare system.

well

Well Gesundheit AG pursues the mission of bringing together the service providers and insurers to provide the best possible care for every user. Thanks to the transformation to the cloud, the start-up's entire IT infrastructure could be set up within a very short time. In addition, the introduction of the Workplace as a Service allows employees to focus on their core business, since IT support is fully covered by isolutions.

Initial situation

Well Gesundheit AG was founded in 2021 as a joint venture start-up of the Swiss health insurers CSS and Visana as well as Medi24 and Zur Rose, with the aim of setting digital and innovative milestones in the Swiss healthcare market. As part of this foundation, a complete IT infrastructure for the newly emerging company had to be built within a very short time.

For the technology start-up, the solution was to enable rapid growth and provide operational relief.

Solution

In less than four weeks, the specialists from isolutions set up and put into operation a complete workplace environment (user and device management, e-mail, calendar, document storage, teams, and much more) based on the Microsoft 365 Cloud for Well. Today, the employees of Well AG work with their end devices (Windows/Mac, cell phones) in the Microsoft Cloud. They benefit from the ability to work together on documents in real time and share them with internal and external parties, as well as holding chats and meetings.

Thanks to the «Workplace as a Service», employees can completely rely on isolutions' service when it comes to maintenance, backup, monitoring of the systems or user support, and can devote themselves entirely to their core business.

Benefits

- Start of operations without the need to purchase and maintain local IT systems quickly and without complications.
- In the first 2 years, Well has grown from 7 to more than 30 employees without having to invest in additional workstation solution. This was possible thanks to the easy scalability of the Workplace as a Service solution.
- Scalable and manageable costs thanks to monthly fixed costs per user including full IT support by isolutions.
- Possibility for location-independent work, which is of central importance for the dynamic company.

350%
growth

4

weeks for the complete
implementation



<1 incident per month

Partner profile

#weshapethefuture

Founded in the civil defense cellar by three visionaries from the Bernese Oberland, isolutions has been accompanying companies into the digital future since 1999 as the largest dedicated Microsoft one-stop-shop in Switzerland. We integrate Microsoft services in a way, that adds value and has a positive change in the corporate culture.

Supported by over 200 passionate minds consisting of business and technical consultants, change makers as well as software developers, architects and cloud natives, we are driven to peak performance by our customers and their challenges. Together with customers from different industries, we build the bridge to the tech giant Microsoft. All with one goal: To create the best employee and customer experience in order to achieve competitive advantages.

Customers love our inspiring corporate culture, which is contagious. It successfully supports and overcomes organizational or technological challenges. Together with them, we shape the future of teams, products, companies and entire industries.

Locations

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