



isolutions[®]

LUKB

«The intuitive navigation settings meant that our employees have quickly become accustomed to our new intranet. We are pleased to be able to provide a host of specific information sources – ones already used regularly in the previous intranet environment – as part of the new system, too. One example is the status of IT systems and applications. The «cockpit» module enables us to clearly separate notifications with long-term validity from the news feed, which is updated at rapid intervals.»

Daniel von Arx, Head of communication

Founded in 1850, Luzerner Kantonalbank AG is the leading bank in the canton of Lucerne, with more than 1'000 members of staff. As a traditional full-service bank, LUKB offers all the services of a modern bank. It operates a total of 25 offices, making it one of the largest cantonal banks in Switzerland.

The employees of Luzerner Kantonalbank now use a streamlined intranet, which provides genuine added value in the bank's day-to-day business thanks to its clear navigation and functional search tool.

Initial situation

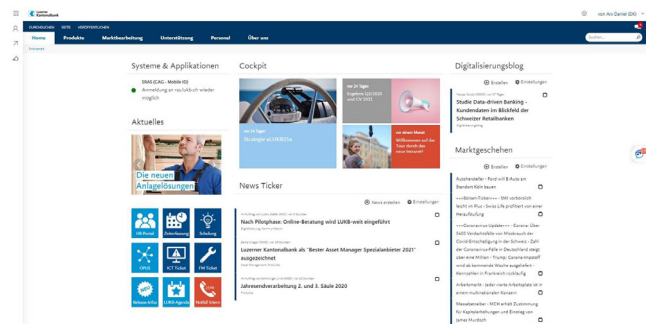
While LUKB previously had an intranet environment, it had reached the end of its life cycle and was in need of an upgrade. The old intranet was based on an on-premise version of SharePoint 2010 and used the MatchPoint framework overseen by LiveTiles, a software company. The starting point for the project was to switch to the ShareSpace framework,

until it emerged that Swisscom, the operator of the SharePoint environment, was no longer using this. A new solution was found in the form of Wizdom, a framework that meets all the strictest standards that apply in the financial sector.

Solution

A state-of-the-art on-premise intranet based on SharePoint 2019 and the Wizdom framework was subsequently installed. The focus was on implementing streamlined design, clear navigation and a close-knit search feature. On behalf of LUKB, isolutions developed a system interface that can be used to see the respective status of the current peripheral systems at regular intervals and report any faults to employees in a timely manner. This is in addition to a Scodi4P interface, which enables the Scodi process portal to be integrated into the intranet. Employees can now use the intranet as a central portal to search for answers to their questions, quickly find documents and

thereby perform their work more efficiently. Furthermore, company-wide news is clearly structured and displayed on the homepage for the employees.



Benefits

- Clear navigation saves time in daily work.
- Real-time information about the different systems.
- An enhanced search feature makes it easier for employees to find key information.
- Management and maintenance is ensured for the next few years.



clear navigation



real-time information
about surrounding
systems



close-knit
search function

Partner profile

#weshapethefuture

Founded in the civil defense cellar by three visionaries from the Bernese Oberland, isolutions has been accompanying companies into the digital future since 1999 as the largest dedicated Microsoft one-stop-shop in Switzerland. We integrate Microsoft services in a way, that adds value and has a positive change in the corporate culture.

Supported by over 200 passionate minds consisting of business and technical consultants, change makers as well as software developers, architects and cloud natives, we are driven to peak performance by our customers and their challenges. Together with customers from different industries, we build the bridge to the tech giant Microsoft. All with one goal: To create the best employee and customer experience in order to achieve competitive advantages.

Customers love our inspiring corporate culture, which is contagious. It successfully supports and overcomes organizational or technological challenges. Together with them, we shape the future of teams, products, companies and entire industries.

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