

A modern, multi-story office building with a glass facade and white horizontal bands. The 'amag' logo is visible on the top left corner of the building.

amag

isolutions<sup>®</sup>

# AMAG

**«It is kind of impossible to imagine a workday of AMAG employees without Microsoft Teams, which makes a major contribution in improving collaboration and communication within the company. With Microsoft 365, employees can access their files from anywhere, which is a great advantage for location- and device-independent work.»**

Džana Subašić, Digital Workplace Consultant

The AMAG Group is a comprehensive mobility provider with an excellent position throughout Switzerland. The approximately 6'500 employees work with passion to keep people on the road. In addition to the traditional import, sale and repair of vehicles, the AMAG Group offers additional mobility-related services through its own leasing company, logistics, rental car business, car sharing and parking.

amag

**Finding, editing and saving documents at the AMAG Group was inconvenient and the IT was heterogeneously characterized by different solutions. In order to increase and improve collaboration, they decided to introduce Microsoft 365.**

## **Initial situation**

**Document processing and storage at the AMAG Group was organized rather heterogeneously. The IT landscape consisted of several isolated solutions, which made it difficult to work together on a daily basis. For example, employees from different departments hardly had a way to work together on documents at the same time. Employees without a PC workstation could not access files, or could do so only with difficulty. The AMAG Group therefore decided for an extensive digitization. The goal of the project was, to identify and document the**

**application scenarios in a daily work for a improved collaboration. Governance should provide clarity regarding internal as well as external collaboration and define guidelines as well degrees of freedom. At the same time, with the new tools, the specifications for the storage methods of the documents should be worked out.**

## **Solution**

**In cooperation with the AMAG Group, isolutions defined the future way of working in several workshops – in line with the individual use cases. Derived from the existing needs, tools from the Microsoft 365 Suite were defined and their use regulated. With the implementation of Microsoft Teams and a provisioning solution, efficiency and flow of information appropriate to the addressees have been improved.**

**After an accompanied pilot phase, the comprehensive Microsoft 365 roll-out was prepared. The implementation of training courses including the creation of training documents rounded off this phase and strengthened the acceptance of the key users.**

**A provisioning solution developed by isolutions allows the AMAG Group to create new workspaces in Microsoft Teams at the push of a button. Several preconfigured templates are available for the user to choose from in order to cover the different types of work groups (e.g. project groups, organizational groups, technical committees). As a result, internal and external collaboration could be largely standardized and improved.**

# Benefits

- Thanks to the project an uniform working methode has been defined.
- The new solution has significantly increased the efficiency of collaboration.
- Working with Microsoft Teams has improved knowledge sharing.
- Employees without their own PC workstation could be better integrated into the digital workday.
- With the provisioning solution 1'200 pre-configured Teams workplaces could be configurate within 18 months.
- The new technology makes it possible to work independently of location and device.

**6'500**

employees migrated  
to Microsoft 365

**>1'200**

workplaces created at  
the push of a button



great increase in efficiency  
for the collaboration

# Partner profile

#weshapethefuture

Founded in the civil defense cellar by three visionaries from the Bernese Oberland, isolutions has been accompanying companies into the digital future since 1999 as the largest dedicated Microsoft one-stop-shop in Switzerland. We integrate Microsoft services in a way, that adds value and has a positive change in the corporate culture.

Supported by over 200 passionate minds consisting of business and technical consultants, change makers as well as software developers, architects and cloud natives, we are driven to peak performance by our customers and their challenges. Together with customers from different industries, we build the bridge to the tech giant Microsoft. All with one goal: To create the best employee and customer experience in order to achieve competitive advantages.

Customers love our inspiring corporate culture, which is contagious. It successfully supports and overcomes organizational or technological challenges. Together with them, we shape the future of teams, products, companies and entire industries.

## Locations

### **Bern**

Schanzenstrasse 4c  
3008 Bern

### **Basel**

Güterstrasse 144  
4053 Basel

### **Zürich**

The Circle 38  
8058 Zürich

### **Barcelona**

Carrer de Trafalgar 6,  
2a planta, despacho 28  
08010 Barcelona

## Contact

### **isolutions AG**

+41 31 560 88 88  
info@isolutions.ch  
www.isolutions.ch